

FAQs

1

Study Location: Main Campus or Cyberjaya?

All the Foundation and Diploma programmes will be held at the main UM campus in Kuala Lumpur, not in Cyberjaya.

2

Is there is a difference between SATU Foundation and Asasi UPU?

Foundation students enrolled via the SATU pathway will follow the same curriculum and classes as those enrolled via UPU there is no difference in the syllabus.

3

What should be done after receiving the full offer letter?

Accept the offer letter online through the MAYA portal within 7 days of receiving it. Here is the link to a step-by-step guide to accept offer: https://umsitsguide.um.edu.my/applicant/guides_app/guides_admission_0013_app.html

4

What documents need to be uploaded during the process of accepting the offer online?

Students are required to upload all mandatory documents for verification and e-registration (copy of IC, SPM results, photo, etc.).

5

Missing of parents' birth certificate, what should I do?

Temporarily upload your parents' IC, then request a reprint of your birth certificate at any Urban Transformation Centre (UTC) or National Registration Department using your IC. Once you receive the request email, re-upload the newly printed birth certificate.

6

When are the dates for orientation and lectures?

Orientation will begin on 6 July 2026, after residential college registration on 4-5 July, with lectures starting on 8 July 2026.

7

Do I need to open an RHB account for Kad Prihatin Siswa?

Yes. This is compulsory for all students before you can obtain your matric card.

8

Do I need to do medical check-up?

Yes, PASUM will organise one for all new Foundation students at our UM clinic.

9

Where can I find the academic calendar for 2026/2027?

<https://aasd.um.edu.my/academic-calendar>

10

When should I pay my full tuition fee and how can I do that?

You need to pay by semester, and the semester fee will be reflected in your student ledger on the MAYA portal. Full payment for the semester must be made by the first week of the semester.

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What is the residential college registration day?

- Saturday, 4 July 2026; 9:00 AM – 1:00 PM; KK11 and KK13 (Female), 2:00 PM - 5:00 PM; KK11 and KK13 (Male)
- Sunday, 5 July 2026; 9:00 AM – 1:00 PM; KK5 (Male and Female) and KK12 (Female), 2:00 PM - 5:00 PM; KK12 (Male)

12

What is the residential college registration process?

SATU Foundation students will be provided with accommodation at the residential colleges. Information about the residential colleges will be available on the website hep.um.edu.my starting from 4 July 2026.

13

What is the residential college rental rate?

You can refer to HEP website for more info.

14

Am I allowed to choose my room and roommates?

No, your room and roommates will be assigned by during registration day.

16

What is the residential college placement for Foundation programme students?

Students are placed in KK5, KK11, KK12, or KK13 at the Kuala Lumpur campus according to their respective study programmes.

17

Is it compulsory to stay in the residential college throughout the Foundation programme?

No, staying in the residential college is not compulsory.

18

How many students are accommodated in each room at the residential college?

Depending on the residential college you are assigned to, each room may be shared by 2 to 4 students, with a communal toilet on each floor.

19

Am I allowed to bring any vehicle, such as a car or bicycle, for use on campus?

No, you are not allowed to bring any vehicles. Internal shuttles are provided, and your lecture halls are within walking distance.

20

Am I allowed to bring my own electrical appliances and instruments while staying in the residential college?

No, you are not allowed to bring your own electrical appliances and instruments, you can only bring your technological devices.

21

Am I allowed to pay the tuition fee by installment?

No, you are required to pay the fee on a per-semester basis. A payment of RM500 is required to accept the offer for Foundation and RM700 for Diploma, and the first and second semester payments must be made within the first week of the semester. Failure to do so may result in difficulties in adding modules or viewing the timetable.